

Company Name:	1-800-BoardUp A division of Five Star Restoration & Construction, Inc.
Number of Employees:	24
Years in Business:	22 (Since 1989)
Name of Owner/Officers:	Brenda Gallion, Founder and Co-Owner Aaron Provencal, CEO and Co-Owner
Home Office Location:	2372 Gold River Road, Gold River, CA 95670
Local Office Location:	(Same)
Types of Licenses Held:	Contractor's State License #886276 County of Sacramento General Business License #329108 City of Citrus Heights General Business License #0000011742 City of Roseville General Business License #03902
Primary Business Type:	B-General Contractor
Market Areas:	Greater Sacramento Area including portions of <ul style="list-style-type: none">• Sacramento County• Yolo County• Placer County



1-800-BoardUp a division of Five Star Restoration & Construction, Inc. (FSRCI), has specialized in providing award-winning, 24/7 emergency response services for fire, smoke and water damage, and restoration and reconstruction for more than 20 years in Northern California.

Our technicians are trained, experienced and nationally certified in their fields of expertise, and they train continually to stay abreast of the most current recovery techniques. We employ certified Managers, technicians and construction crews for both private and public sector clients. 1-800-BoardUp experience includes working with Incident Commanders, communications center personnel, local Law Enforcement agencies, city and county maintenance divisions, and victims.

As a certified restoration company, we understand the importance of immediate action and response times. For this reason we offer on-scene service, evaluations and inspections, and a one-hour response time.

Following the Incident Commander's instructions, we determine an action plan, and then act on that plan immediately to secure the property. Our fast action and educated methods prevent further damage and expense to all parties involved.

We provide services to various Fire Departments and Law Enforcement Agencies, and are dedicated to meeting and exceeding any expectations you may have of us.

Our main office is located in the Rancho Cordova area near Highway 50 and Sunrise Blvd., central to most Sacramento area emergency sites, giving you superior response times.

To further minimize response times, we maintain vehicles that are fully equipped with the materials, supplies and equipment necessary to assist in most any type of emergency.

We believe that professionalism, trust and integrity are key factors in developing and maintaining good working relationships with our local Fire Departments and Law Enforcement agencies. Our goal is to provide a safe environment for the citizens within our community. We are performance-driven, because — after all — this is the community in which we live and work every day.

We are known for our particular expertise and interest in the following areas:
Water, fire and smoke restoration; content cleaning and recovery;
construction, repair and/or remodel. Over the years we have
completed thousands of projects in the restoration and construction
fields.

FIRE DAMAGE RESTORATION

Board up and securing of the property
Structural cleaning
Roof covering to prevent inclement weather damage
Personal property recovery, drying, cleaning, restoration and storage
Ozone and hydroxyl deodorization
Thermal fogging
Duct and HVAC cleaning

WATER DAMAGE RESTORATION

Extraction and pump-outs
Complete structural drying
Plumbing restoration, including capping broken water, sprinkler, sewer and
gas lines
Dessicant and LGR dehumidification
Disinfection and odor control
Mold and sewage remediation
Carpet cleaning and repair
Personal property recovery, security, drying, cleaning, restoration and
storage

RESIDENTIAL AND COMMERCIAL RECONSTRUCTION AND RESTORATION

Debris removal from property, adjacent properties, streets and sidewalks

Structural stabilization utilizing technical shoring and heavy equipment

Framing and roofing

Tiling, flooring and carpeting

Electrical restoration, including identifying hazards and restoring power

Drywall and painting

Cabinetry and custom finishing

Fencing and patio covering, both temporary and permanent

Complete permit control and property security during reconstruction and restoration, including for traffic, lane control and heavy equipment

CONTENT RESTORATION

Contents care

Personal property recovery, drying, cleaning, restoration and storage

Detailed on and off-site digital inventory

Carpet, rug and upholstery cleaning

Fine furniture restoration

Laundry and dry cleaning

Electronic and business equipment recovery

Document drying

Five Star Restoration & Construction, Inc. was established in 1989 by Brenda Gallion, Founder and Co-owner. Brenda envisioned a company that put the needs of her clients above those of her own and her staff. Ms. Gallion set the goal that all client projects would receive her personal attention, and that success would be measured in repeat business and referrals from satisfied customers.

Today, her goals remain the same, and her actions back them up. She has developed a strong client base because she and her team continue to provide consistent, cost-effective, timely and high-quality services.

Five Star Restoration provides a fine mix of qualified and skilled staff, along with experienced leadership and the kind of corporate infrastructure that gives depth, safety and reliability to the restoration service and to emergency responders. Our team brings the skills, knowledge and expertise to not only finish each job, but to excel from initiation to completion.

In 2009, Five Star received official status as “Small Business Certified”.

As part of Five Star Restoration’s ongoing commitment to grow as an organization, we joined the 1-800-BoardUp franchise in 2008, and found that our philosophy, integrity and goals were a perfect match.

In 2009, Five Star Restoration looked for help melding with the new franchise, and was fortunate enough to find Retired Fire Chief Ric Dorris, who agreed to join our team as Emergency Services Director of the 1-800-BoardUp/FSRCI service. Critical to our success was Chief Dorris’ communication with and dedication to various local Fire Departments, Law Enforcement agencies. Chief Dorris’ credibility and background make these relationships invaluable, as his commitment to the community service organizations comes first.

As a team, we strive together to commit, deliver and recognize the needs of victims, and to support firefighters and first responders wherever and whenever we can.



1-800-BoardUp Utility Trucks

- Equipped for primary response

1-800-BoardUp trailer, fully stocked

- Capacity: Stocked with enough supplies to board up three residential homes or one large commercial building

Vans

- Three service vans for board up response

Water extraction truck

- Vortex water removal system, capacity 110-gallon tank & 600 CFM

Water mitigation truck

- Equipped with dryers for water removal and structural drying

Manager vehicles

- Three service trucks

Dump trailer

- 15-foot

Moving van

- 24-foot; for content transportation and care

Other:

- Water removal equipment
- Back up stock of all board up materials and supplies at our warehouse, for the ability mobilize additional needed materials quickly
- Relationships with supply houses for any supplies needed, with access to purchase emergency supplies 24/7
- Equipment carried in our vehicles is based on but not limited to the equipment and materials list required by the Sacramento Metropolitan Fire District.

Note: Should the agencies request any other items, we will carry them.

History:

As one of nearly 100 local franchises, and as a division of Five Star Restoration and Construction, Inc., we at 1-800-BoardUp/FSRCI are proud of our history of securing property, saving contents, protecting and cleaning both, and restoring residents and owners to a clean, deodorized, and often improved building.

Five Star Restoration was established in 1989 to specialize in emergency response for board up and securing buildings of any size, and to provide roof cover-ups, smoke & water removal, drying, contents care, structural stabilization, fencing, and more.

We understand the need for fast responses to limit damage to structures and contents from exposure to water or weather. As an option, we can provide fast, effective support to disaster victims and emergency response agencies in the form of rehab centers for fire fighters. **The local agency receives no bill for the service provided, as we bill directly through the insurance carrier, or the property owner if no insurance is available.**

Located in Rancho Cordova area, Five Star Restoration has been the local 1-800-BoardUp franchise holder since 2008, serving Sacramento County along with portions of Yolo and Placer Counties.

Experience:

In order to better answer the needs of fire services and other first responders, 1-800-BoardUp /FSRCI utilizes both active and retired fire professionals as well as licensed, bonded and insured construction and restoration personnel.

We also believe in extensive education and affiliations for our employees, and are proud of all they have achieved and all the awards they have won for being one of the top emergency service and reconstruction firms in the nation.

Our Construction Managers, Technicians and Construction Crews are trained carefully and certified nationally in their individual fields of expertise. All of our personnel receive regular training on the newest trends and techniques in the industry, including familiarization with fire department operations.

Together we have rescued and restored buildings and contents for more than 22 years, and are proud to have many walls full of awards for our excellent service.

Much like the early day fire department salvage companies, which were typically funded by the insurance industry, 1-800-BoardUp/FSRCI works directly with the insurance industry.

We also provide an effective support service for the local fire departments, by being a one-stop contact for much of their non-emergency needs, which allows fire crews to spend less time trying to locate services and frees them up to respond to other emergencies. And we give victims protection by preserving their property and contents, and by helping move their paperwork through their respective insurance companies more rapidly.

Insurance companies are spared additional costs because we minimize damage with our immediate action to protect and preserve the damaged property and contents.

We take pride in maintaining a constant state of readiness with well-trained, certified, experienced technicians and specialized sub-contractors prepared to respond to any emergency request within an hour of your call.



Our Mission Statement:

We pledge to provide the highest level of quality in all the services we provide.

We pledge to exceed our customers' expectations, from the first phone call to the completion of the job.

We pledge to maintain the highest level of professionalism, integrity and workmanship.

We pledge to foster the kind of work environment that encourages new ideas, innovation and growth.

Every member of our team signs this pledge and mission statement.

We have an efficient and effective nationwide central Dispatch Center with a common emergency number. When we receive your call, our on-call technician(s) are notified immediately. Our vehicles are already equipped to handle most immediate board up needs, and can be in route within five minutes.

While in route, our technician will notify the local fire/law agency dispatch that they have received your call, and will obtain any pertinent information in order to determine further emergency needs. If necessary, the technician will request additional crews and equipment.

Once on scene, the technician first notifies the Dispatch Center that they have arrived, then makes direct contact with the Incident Commander to check in and gather any additional information needed.

While we can perform most of your requests with our permanent staff, we maintain a list of sub-contractors on call to assist with other tasks.

The following delineates our approach to each aspect of emergency care:

Board Up:

Objective: Secure the property; protect the structure and contents from the elements, theft, and vandalism; protect the community from any possible site-related injuries.

1-800-BoardUp addresses and secures all broken windows, roof/fire penetrations, damaged doors, etc. Whether the cause of damage was fire, water, vehicle, or vandalism, we make sure the structure is safe and secure. Our crews perform all work in a professional manner, using industry standard materials and the latest techniques. We pay special attention to preventing further damage to the surrounding building materials in order to minimize the repairs needed. We also adjust our board up procedures and techniques to match the specific situation and structure in question.

And we change locks as needed to secure the property. (At the request of SFECC we can install a standard lock code system that can be accessed at any time by Fire Investigators, Law Enforcement or local City or County Agencies.)

Vehicles: Our dedicated vehicles are fully stocked at all times, ready to respond 24/7.

Materials on board: Plywood; 2x4s; 4x4s; carriage bolts; hasps and hinges; combination pad locks; safety equipment; corks; 6 mil plastic; vacuums; misc hand tools; cordless and corded power tools; generators; ladders; bottle jacks; lighting; etc.

Structural Stabilization and Shoring:

Objective: Identify potential structural deficiencies; provide temporary shoring; mitigate further damage to property; protect the community from any possible site-related injuries.

Temporary shoring and bracing procedures include: Immediate damage assessment; possible emergency engineering and architectural services; support unstable or leaning structures including ceilings, walls, floors, etc, with temporary bracing and fasteners; strengthen compromised foundations; check bearing locations for movement and settling.

In every case, 1-800-BoardUp remains fully prepared to meet the structural challenges of any emergency event to which we are called out.

Roof Cover:

Objective: Protect the structure and property from any potential weather-related incidents.

Temporary weatherproofing procedures include: Installing 6 mil. plastic coverings, while making every effort to avoid damage to adjoining walls, property, materials, etc.

Our crews are trained and prepared to handle coverings for the most complex roof systems, and are equipped with all the necessary materials, supplies, and safety gear.

Electrical Restoration:

Objective: Identify any and all electrical issues; “safety off” electrical circuits; provide temporary power or, in some cases, restore power completely.

Emergency electrical services include: On-site assessment by a licensed and certified electrician; remove and replace damaged electrical components as needed; set up temporary power and lighting (if needed); pull all applicable permits; contact local utility company for reinstatement of service (if needed).

1-800-BoardUp contracts with certified electricians that specialize in disaster situations. They are on call 24/7, and can respond within the one-hour notification requirement. Our on-site manager maintains a contact list of local service providers such as PG&E and SMUD and is familiar with all the necessary procedures needed to get power restored.

Vehicles: Our dedicated vehicles are equipped with generators and integrated lighting systems, providing temporary on-site power and lighting.

Temporary Power and Lighting On-Scene:

In emergencies where electrical power was damaged, disabled or turned off, and natural illumination does not meet the minimum requirements set forth by OSHA, 1-800-BoardUp provides temporary lighting on-scene via our vehicles’ generators and lighting systems.

Plumbing Restoration:

Objective: Identify any and all plumbing related issues; mitigate any possible water, gas, or sewage contamination to the structure or surrounding areas.

Emergency plumbing services include: On-site assessment by a licensed and certified plumber; cap off or repair broken water, fire sprinkler, sewage, and gas lines as needed.

1-800-BoardUp contracts with certified plumbers that specialize in disaster situations. They are on call 24/7, and can respond within the one-hour notification requirement. Our on-site manager maintains a contact list of local utilities providers.

Debris Removal:

Objective: Identify any debris that needs to be removed immediately from the scene; protect the community from any possible site related injuries; clean up to ensure an aesthetically clean site.

Emergency debris removal services include: On-site assessment of debris (including identifying debris needed for purposes of investigation, and identifying debris with possible hazardous materials); securing on-site debris; pick up and haul away debris using trucks, dump trailers, and heavy equipment as needed.

1-800-BoardUp uses certified Industrial Hygienists (IH) to test suspected hazardous materials at the scene. If hazardous materials are present, we contract with certified abatement contractors for debris removal in accordance with the IH protocol and all local ordinances.

Structural Drying:

Objective: Mitigate further damage; establish a balanced drying environment; inhibit any microbial growth.

Structural drying services include: Take detailed moisture readings and photo documentation; conduct thermal imaging; manipulate and assess content; handle extraction; remove all non-restorable materials; set up and monitor drying equipment; conduct emergency inventory, pack out, and transportation to our 10,000 s.f. storage facility; on-site secured storage container delivery 24/7; dry photos and documents as needed (with our drying chamber).

Using IICRC standards, 1-800-BoardUp executes “The Science of Drying” to return the property to pre-loss condition as quickly as possible. These standards specify methods to use for water removal, evaporation, dehumidification, and temperature control to reduce unnecessary demolition, replacement of costly building materials, and collateral damage.

Our crews are made up of expert water mitigation technicians, supervisors, and management personnel that are IICRC certified in water damage restoration. We implement the latest technology and equipment to expedite the drying process.

Vehicles: Our drying vehicles are fully stocked at all times, and ready to respond 24/7.

Equipment: Dehumidifiers – Desiccant and LGR; turbo drying fans; injector drying fans; high-powered axial crawl-space drying fans; 200,000 BTU indirect-fired heaters with ducting & thermostats; wood floor drying vacuum mats; air filtration devices; generators; thermal imaging cameras; penetrating and non-penetrating moisture meters; thermal hygrometers; truck mounted extraction units with 110 gallon waste tanks; portable extraction units; submersible pumps; etc.

Winterization:

Objective: Prevent flooding due to frozen or broken water or sewer lines.

1-800-BoardUp inspects all windows, doors, siding and roof areas to make sure all penetrations are sealed. Shut off water to the structure, drain and blow remaining water out of lines and water heater as needed. Use anti-freeze in toilets and drains to prevent freezing.

Contents Care:

Objective: Prevent damage to personal property rescued from the structure, and prevent loss due to theft, vandalism or other malfeasance.

Once 1-800-BoardUp is given authorization by the property owner, our team of trained and qualified experts enters the facility. At this point our goal is to minimize damage to personal property, and protect it for transit, recovery and/or restoration. Our experienced staff assesses the environment, which includes managing content care and taking digital photos of the contents and property. We take every precaution when handling contents, including the use of boxes, bubble wrap and moving blankets.

Upon request we can pack, box and inventory items digitally, then store them on-site in a secure storage unit or at our 10,000 square foot storage and recovery facility. After items are cleaned, deodorized, and are placed in storage vaults with care, they are once again secure and are ready to be returned to the property owner.

Temporary Fencing:

Objective: Secure the property perimeter for the safety of the community and the property itself.

1-800-BoardUp has, under 24/7 contract, a sub-contractor to handle temporary fencing projects. As with all our subs, our fencing contractor will be on-site within one hour and stays on-site until all fencing is erected and the site is secure.

Deodorization:

Objective: Remove offending odors permanently.

1-800-BoardUp has the ability to totally eliminate a wide variety of odors through various cleaning and deodorization techniques. Using cutting edge technology, equipment, and cleaning methods, we can successfully deodorize structures of any size as well as furniture and other content items as needed.

Obtaining Permits:

Objective: Ensure compliance with all local regulations and ensure safety to the public.

1-800-BoardUp obtains all required permits through the appropriate city or county agencies. We also pull Right of Way or Encroachment Permits to follow proper safety precautions as necessary, at our own expense.



Ric Dorris has 38 years of fire service experience in the Yolo, Solano and Sacramento areas.

He began his career as a Resident Firefighter with the Citrus Heights Fire District before moving to the University of California-Davis Fire Dept.

He also served with the East Yolo Fire District, which later became the City of West Sacramento Fire Dept. He served in many roles there, including Fire Marshal, Training Officer, Fire Investigator and Shift Duty Chief.

Chief Dorris retired from the City of Dixon in 2007 after serving 20 years as Fire Chief. During that period he also served as Chief of the Dixon Fire Protection District, which contracted to the city for fire protection services.

Chief Dorris was also involved in the development of the Solano County Emergency Services Cooperative (which served as the Local Emergency Services Agency), and instituted a countywide, fire-based paramedic system. He served for 11 years as a Board Member, representing the county fire agencies.

Chief Dorris' professional affiliations have included:

- International Association of Fire Chiefs
- California Fire Chiefs Association, Executive Board Member for 16 years
- Fire Districts Association of California
- Northern California Fire Training Officers Association
- Northern California Fire Prevention Officers Association
- Solano County Fire Chiefs Association, past President
- Solano County Firefighters Association, past President and Life Member
- Sacramento Valley Fire Chiefs Association, past President
- Sacramento Valley Fire Prevention Officers Association, past President
- Sacramento Valley Fire Training Officers Association
- California Conference of Arson Investigators
- Yolo County Fire and Bomb Investigation Unit, Board Member
- Solano County Investigation Unity



Brenda Gallion began a restoration business in 1981 in the South Bay. In 1989 she moved to Sacramento and established Five Star Restoration & Construction, Inc., now one of the leading restoration and construction companies in the area. Her vision was to provide an all-in-one restoration service for residential and commercial buildings. Today her attention to detail, devotion to victim assistance, and reputation for fast response remain strong. She and her team have won awards nationally.

Brenda currently serves on the Contractors Panel Board for Crawford Contractor Connection, one of the largest and most successful restoration contractor networks in the United States, and on the board of Disaster Kleenup International, Western District. She also contributes her time regularly to community events, activities and fund-raisers.

As Founder, Ms. Gallion is in charge of the overall company management of 1-800-BoardUp/FSRCI. Her focus and emphasis is to maintain a superior level of customer service, and it's reflected in the way she operates every aspect of the business. She credits her success to her highly skilled team members who share her commitment to the community, helping victims of disasters 24/7, quality workmanship, and Five Star service.

Ms. Gallion's communication and leadership skills, along with her associations and affiliations within the community and restoration industry, are her strongest attributes.



Aaron joined Five Star Restoration & Construction in 1993. Today he works with insurance adjusters, business owners, homeowners, and city and county officials on projects ranging from emergency services to all phases of construction, repair and remodeling. He has also obtained the status of Certified Restorer, an achievement held by only 600 people in the United States.

Since 2007 he has become CEO and Co-Owner of Five Star Restoration & Construction, and holds the B-General Building Contractor license for our company. As one of two active owners, Aaron completes our estimating and runs our production department.

Affiliations and Certifications:

- RIA Certified Restorer #554
- IICRC Master Fire & Smoke Restoration
- IICRC Journeyman Water Damage Restorer
- IICRC Journeyman Fire & Smoke Restorer
- IICRC Water Damage Restoration
- IICRC Commercial Drying Specialist
- IICRC Journeyman Textile Cleaner
- IICRC Upholstery & Fabric Cleaning
- IICRC Carpet Cleaning
- IICRC Odor Control
- IICRC Applied Structural Drying
- IICRC Health & Safety Technician
- IICRC Applied Microbial Remediation Specialist
- EPA Lead [National Center for Healthy Housing]



David Chaloupka has been in the construction industry for more than 23 years. He moved to the Sacramento area in 2005 to accept a position with Five Star Restoration & Construction, and has since achieved the level of Senior Project Manager.

As one of the key personnel assigned to the 1-800-BoardUp program, David specializes in first response communications with Dispatch Centers and with on-scene Incident Commanders, Law Enforcement agencies and victims.

As Senior Project Manager, David oversees on-site operations and the implementation of correct and appropriate policies and procedures. Serving as liaison between the client, field staff, response crews and sub-contractors, David prioritizes and maintains the continuous flow of each project. With a complete understanding of project requirements, he keeps projects on time and on target, and has an excellent record for fulfilling the client's expectations regarding scope of work and budget.

David's diverse qualifications and knowledge of the construction industry allow him to determine, evaluate, inspect and implement exactly the right action plan. His planning skills are known for preventing further damage to the structure and minimizing expenses that would otherwise affect the home, building or property owner.

Affiliations and Certifications:

- IICRC Certified Fire & Smoke Restoration Technician
- IICRD Certified Water Damage Restoration Technician
- Certified Un-smoke System Procedure Technician
- Certified Safety & Health
- Applied Thermography Training & Certification
- EPA-Lead Certified [National Center for Healthy Housing]
- Subrogation I Certified



Nathan Provencal joined our team in 2001. As one of our Project Managers, he is in charge of the ordering, customer communications, scheduling, quality control, pulling permits, and running all necessary sub-contractors and crews.

Nathan holds certifications in IICRC in various fields, and specializes in residential and commercial restoration and reconstruction with a focus on board ups. He is one of our first responders in any sort of emergency, handling and overseeing large-scale disaster situations, construction, and repair projects on commercial and residential properties.

Nathan is a key manager here at 1-800-BoardUp, and works directly with communication Dispatch Centers, Incident Commanders, Law Enforcement personnel, and disaster victims. He has demonstrated strong leadership skills, and has been instrumental in the success of this program. His key focus is ensuring quick response times, improving internal services, including training and coaching staff continuously to ensure the highest level of professionalism, as well as caring for disaster victims and their property.

Affiliations and Certifications:

- IICRC Certified Water Damage Restoration Technician
- IICRC Certified Applied Microbial Remediation Technician
- IICRC Certified Odor Control Technician
- IICRC Certified Fire & Smoke Restoration Technician
- Certified Un-Smoke System & Procedures
- EPA-Lead Certified Technician [National Center For Healthy Housing]
- Certified Contents Processing and Pack Out
- Applied Thermography Training & Certification
- Respiratory Protection Training & Certification



Tim Tingey has been in the fire and water damage restoration industry since 1997. He joined the team at 1-800-BoardUp/FSRCI in 2008.

Tim holds numerous certifications with IICRC and is responsible for the 1-800-BoardUp crews and their performance. He is reliable, consistent, and has a take-charge attitude to ensure the job is done correctly.

Affiliations and Certifications:

- IICRC Fire & Smoke Restoration
- IICRC Journey Water Restorer
- IICRC Applied Microbial Remediation Specialist
- IICRC Journeyman Textile Cleaner
- IICRC Upholstery & Fabric Cleaning
- IICRC Carpet Cleaning
- IICRC Carpet Repair & Reinstallation
- IICRC Applied Structural Drying
- IICRC Health & Safety Technician
- EPA-Lead [National Center for Healthy Housing]



Karyl (pronounced, “Carol”) Povlsen has more than 30 years of extensive customer service experience. She spent 20 of those years working in the telecommunications industry as a customer service and sales representative.

One of her main roles has been working with State, Federal and local city and government agencies developing the GSA, CMAS and individual RFP’s for various departments. With each organization she represented, she was the manager and key contact for each contract.

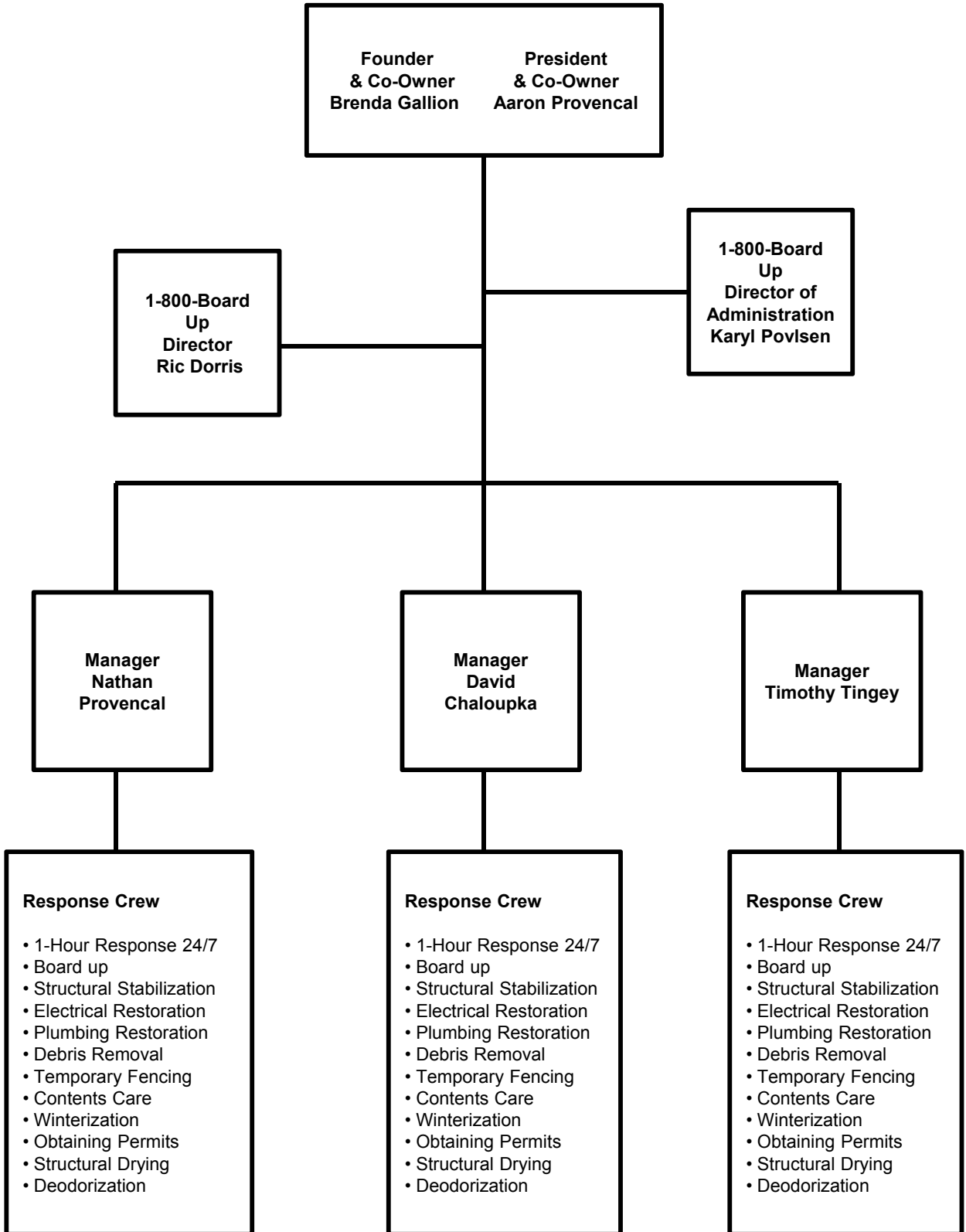
Karyl specializes in the design and bidding of, and implementation for, each project, so her position requires a high level of communications and leadership skills. She has trained staff in the use of Digital, PBX and VOIP telecommunication systems, working with as many as 50 trainees at a time, familiarizing them with the operations and functions of PBX-Call Dispatch Centers, Hybrid Keys, and VIOP system applications.

In 2005 Karyl joined the Five Star Restoration team as Director of Administration. Her main role is customer service, and she is especially skilled at communication with clients, adjusters, associations, affiliations, victims, staff and sub-contractors. She has been part of the 1-800-BoardUp since it joined with Five Star Restoration, and has worked successfully with Director Ric Dorris and all key members of both entities.

As the community point person, Karyl also helps organize and participates in events that 1-800-BoardUp/FSRCI sponsors throughout the year, including boot drives, Fire Safety Days, Open Houses, Pioneer Hook and Ladder, crab feeds and such for the West Sacramento, South Placer and Penryn Fire Departments.

Affiliations and Certifications:

- Business Management Leadership Certification
- Employee Management Certification
- Certified IIPP Safety & Health Administrator
- Communication Leadership Program



West Sacramento Fire and Police Department:

- Sprinkler system failure, water removal and structural drying, Hurtado Residence
- Fire damage temporary fencing around the structure, ARCO-AMPM
- Fire damage board up of all doors, windows, roof and fire openings, water removal, Old Fire Station West Sacramento
- Fire damage board up of all doors, windows, roof and fire openings, Arcade Street Properties
- Sprinkler system failure, water removal, structural drying, structural stabilization, Stevens Commercial Property 6,000 square foot
- Fire Damage, board up of all fire openings, windows, door and roof, United Christian Center
- Vehicle into structure, structural stabilization, board up all openings, James Martinez Commercial Property
- Garage fire, electrical restoration temporary power restored, board up of roof opening and garage door, Teryankik Residence
- Fire damage, board up all fire openings, doors, windows, roof, garage door, Warren Adams Residence

Roseville Fire and Police Department:

- Vandalism board up of windows, Chicago Fire Pizza
- Vehicle into structure, structural stabilization, board up and repairs, Price Residence
- Fire damage, board up all fire openings, doors and windows, Wild Wood Property Management
- Fire damage, board up all fire openings, doors, windows and roof, Lucas Enterprise Commercial Building
- Vandalism, board up windows and secure property, National Tax Limitation Committee
- Vandalism, board up window and secure property, Advantage Gear

Rocklin Fire and Police Department:

- Vehicle into structure, structural stabilization, board up and repairs, Rocklin Animal Hospital

City of West Sacramento Fire Department

- Division Chief Gary Fredericksen (916) 617-4600

City of West Sacramento Police and Code Enforcement Division

- Code Enforcement Technician Debbie Neumann (916) 617-4925

South Placer Fire District

- Fire Marshall Bob Richardson (916) 791-7059

City of Roseville Fire Department/Police Department Firefighter

- Glen Asbell (916) 774-5800





ONE HOUR RESPONSE TIME WITHIN THE SACRAMENTO COUNTY AREA

Proposed methods of our overall strategic plan to accomplish the work in a timely and competent manner, within the SRFECC constraints and time frames

To conform to your guidelines and specification requirements for board up services, we have set into action the following approach:

Through our 1-800-BoardUp Live Call Center, your SRFECC dispatcher can contact our staff 24 hours a day, 7 days a week.

To minimize response time, we maintain vehicles that are fully equipped with materials, supplies, and equipment necessary to assist in any type of incident. Our Certified Technicians are trained and experienced in almost every type of emergency. Our technicians are paged immediately, and retrieve information while en route. They will contact the Incident Commander or your Dispatch Center to verify the request was received, and to gather any additional information regarding the project. The technician is en route within 5-10 minutes of your call.

Depending on the magnitude of the incident, we may dispatch one of our Managers along with the crew to supervise and oversee operations. The Manager would work directly with the Incident Commander.

We are known for our one-hour response, and we are aware of how critical it is to the success of your programs as well. We take pride in our fast action.



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)
02/02/2011

PRODUCER DARR INSURANCE AGENCY 550 MAIN STREET, SUITE B1A PLACERVILLE CA 95667 Agency Lic#: 0G72953	THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW.	
	INSURERS AFFORDING COVERAGE	NAIC #
INSURED FIVE STAR RESTORATION AND CONSTRUCTION 2372 GOLD RIVER RD GOLD RIVER CA 95670	INSURER A: Mercury Insurance Company	27553
	INSURER B:	
	INSURER C:	
	INSURER D:	
	INSURER E:	

COVERAGES

THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED, NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. AGGREGATE LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	ADDL INSR	TYPE OF INSURANCE	POLICY NUMBER	POLICY EFFECTIVE DATE (MM/DD/YY)	POLICY EXPIRATION DATE (MM/DD/YY)	LIMITS
		GENERAL LIABILITY <input type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS MADE <input type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC				EACH OCCURRENCE \$ DAMAGE TO RENTED PREMISES (Ea occurrence) \$ MED. EXP (Any one person) \$ PERSONAL & ADV INJURY \$ GENERAL AGGREGATE \$ PRODUCTS - COM/POP AGG \$ \$
A	YES	AUTOMOBILE LIABILITY <input checked="" type="checkbox"/> ANY AUTO <input type="checkbox"/> ALL OWNED AUTOS <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> HIRED AUTOS <input type="checkbox"/> NON-OWNED AUTOS	CCA0010264	02/01/10	02/01/11	COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$
		GARAGE LIABILITY <input type="checkbox"/> ANY AUTO				AUTO ONLY - EA ACCIDENT \$ OTHER THAN EA ACC \$ AUTO ONLY: AGG \$
		EXCESS / UMBRELLA LIABILITY <input type="checkbox"/> OCCUR <input type="checkbox"/> CLAIMS MADE DEDUCTIBLE \$ RETENTION \$				EACH OCCURRENCE \$ AGGREGATE \$ \$ \$ \$
		WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under SPECIAL PROVISIONS below Y/N <input type="checkbox"/>				WC STATU-TORY LIMITS OTHER E.L. EACH ACCIDENT \$ E.L. DISEASE-EA EMPLOYEE \$ E.L. DISEASE-POLICY LIMIT \$
		OTHER				

DESCRIPTION OF OPERATIONS/LOCATIONS/VEHICLES/EXCLUSIONS ADDED BY ENDORSEMENT/ SPECIAL PROVISIONS
 Certificate holder and Sacramento Regional Fire/EMS Communications Center is an additional insured in respects to Commercial Auto Insurance as required per written contract.

CERTIFICATE HOLDER Sacramento Regional Fire/EMS Communications Center 10230 Systems Parkway Sacramento, CA 95827	CANCELLATION SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, THE ISSUING INSURER WILL ENDEAVOR TO MAIL 10 DAYS WRITTEN NOTICE TO THE CERTIFICATE HOLDER NAMED TO THE LEFT, BUT FAILURE TO DO SO SHALL IMPOSE NO OBLIGATION OR LIABILITY OF ANY KIND UPON THE INSURER, IT'S AGENTS OR REPRESENTATIVES. AUTHORIZED REPRESENTATIVE
--	--

2/2/2011 19:03 Remote ID Imprint ID

D 2/2



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)
02/02/2011

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER 0C32187 0G98518 1-661-266-9390 FIRST PACIFIC INSURANCE BROKERS, INC. DRISCOLL & DRISCOLL INSURANCE AGENCY, INC. 41235 11TH ST WEST, STE A PALMDALE, CA 93551	CONTACT NAME: PHONE (A/C No, Ext): 661-266-9390 FAX (A/C, No): 661-266-9391 E-MAIL ADDRESS: certs@driscollanddriscoll.com PRODUCER CUSTOMER ID#: FIVES-2
INSURED Five Star Restoration & Construction Inc 2372 Gold River Rd Gold River,, CA 95670	INSURER(S) AFFORDING COVERAGE INSURER A: AMERICAN SAFETY INDEMNITY COMPANY INSURER B: INSURER C: INSURER D: INSURER E: INSURER F:

COVERAGES CERTIFICATE NUMBER: 19628485 REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL SUBR INSR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	GENERAL LIABILITY <input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR GENL AGGREGATE LIMIT APPLIES PER: <input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC		ENV024339-11-02	01/01/11	01/01/12	EACH OCCURRENCE \$ 1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 50,000 MED EXP (Any one person) \$ 5,000 PERSONAL & ADV INJURY \$ 1,000,000 GENERAL AGGREGATE \$ 2,000,000 PRODUCTS - COMP/OP AGG \$ 2,000,000
	AUTOMOBILE LIABILITY <input type="checkbox"/> ANY AUTO <input type="checkbox"/> ALL OWNED AUTOS <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> HIRED AUTOS <input type="checkbox"/> NON-OWNED AUTOS					COMBINED SINGLE LIMIT (Ea accident) \$ BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$ \$
	UMBRELLA LIAB <input type="checkbox"/> OCCUR EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DEDUCTIBLE \$ RETENTION \$					EACH OCCURRENCE \$ AGGREGATE \$ \$ \$
	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N	N/A			WC STATUTORY LIMITS \$ OTH-ER \$ E.L EACH ACCIDENT \$ E.L DISEASE - EA EMPLOYEE \$ E.L DISEASE - POLICY LIMIT \$
A	CONTRACTORS POLL LIAB		ENV024339-11-02	01/01/11	01/01/12	AGGREGATE 2,000,000
A	CONTRACTORS POLL LIAB		ENV024339-11-02	01/01/11	01/01/12	EACH OCCURRENCE 1,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (Attach ACORD 101, Additional Remarks Schedule, if more space is required)
 FOR INFORMATIONAL PURPOSES ONLY

CERTIFICATE HOLDER Sacramento Regional Fire/EMS Communications Center 10230 Systems Parkway Sacramento, , CA 95827 USA	CANCELLATION SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE
---	--

POLICYHOLDER COPY

NF



P.O. BOX 420807, SAN FRANCISCO, CA 94142-0807

CERTIFICATE OF WORKERS' COMPENSATION INSURANCE

ISSUE DATE: 08-01-2010

GROUP: 000713
POLICY NUMBER: 0019963-2009
CERTIFICATE ID: 1
CERTIFICATE EXPIRES: 08-01-2011
08-01-2010/08-01-2011

CONTRACTORS STATE LICENSE BOARD
WORKERS COMPENSATION UNIT
PO BOX 26000
SACRAMENTO CA 95826-0026

NF

LIC PERMIT#: 886276
INCEPTION DATE: 08-01-2010
DO: NF

This is to certify that we have issued a valid Workers' Compensation insurance policy in a form approved by the California Insurance Commissioner to the employer named below for the policy period indicated.

This policy is not subject to cancellation by the Fund except upon 30 days advance written notice to the employer.

We will also give you 30 days advance notice should this policy be cancelled prior to its normal expiration.

This certificate of insurance is not an insurance policy and does not amend, extend or alter the coverage afforded by the policy listed herein. Notwithstanding any requirement, term or condition of any contract or other document with respect to which this certificate of insurance may be issued or to which it may pertain, the insurance afforded by the policy described herein is subject to all the terms, exclusions, and conditions, of such policy.

James Neary
Authorized Representative

Douglas V Stewart
Interim President and CEO

EMPLOYER'S LIABILITY LIMIT INCLUDING DEFENSE COSTS: \$1,000,000 PER OCCURRENCE.

ENDORSEMENT #1600 - AARON PROVENCAL, PRESIDENT - EXCLUDED.

ENDORSEMENT #1600 - BRENDA GALLION, SEC, TRES - EXCLUDED.

ENDORSEMENT #2065 ENTITLED CERTIFICATE HOLDERS' NOTICE EFFECTIVE 08-01-2009 IS ATTACHED TO AND FORMS A PART OF THIS POLICY.

EMPLOYER

FIVE STAR RESTORATION & CONSTRUCTION INC. NF
2372 GOLD RIVER RD STE 110
GOLD RIVER CA 95670

Past Performance Records:

a) Failure to enter into a contract once selected

NONE

b) Withdrawal of a proposal as a result of an error

NONE

c) Termination or failure to complete a contract

NONE

d) Suspension or debarment by any municipal, county, state, federal or local agency

NONE

e) Involvement in litigation, arbitration or mediation with a public client in California within the last 5 years

NONE

f) Conviction of the firm or its principals for violating a state or federal anti-trust law by bid-rigging, collusion, or restrictive competition between bidders, or conviction of violating any other federal or state law related to bidding or contract performance

NONE

g) Falsification of information or submission of deceptive or fraudulent statements in connection with a contract

NONE





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For help reading this report, please review our [sample report](#).

Business Credit AdvantageSM Report as of: 02/11/11 13:18 ET

Five Star Restoration &Construction

Address:	2372 Gold River Rd Ste 110 Rncho Cordova, CA 95670-4573 United States	Key Personnel:	Owner: Brenda Gallion Aaron Provençal
Phone:	916-631-1693	SIC Code:	1521-Water Damage Restoration- Residenti
Experian BIN:	827654969	NAICS Code(s):	23611831-Residential Remodelers
		Business Type:	Corporation
		Experian File Established:	February 1997
		Experian Years on File:	14 Years
		Years in Business:	36 Years
		Total Employees:	13

Current Days Beyond Terms (DBT):	3
Predicted DBT for 04/06/2011:	1
Average Industry DBT:	18
Payment Trend Indicator:	Stable
Lowest 6 Month Balance:	\$11,200
Highest 6 Month Balance:	\$22,200
Current Total Account Balance:	\$11,200
Highest Credit Amount Extended:	\$20,600
Median Credit Amount Extended:	\$650

Payment Tradelines (see charts, detail):	17
Business Inquiries (see summary):	1
UCC Filings (see detail):	2
Cautionary UCC Filings:	2

Businesses Scoring Worse:	87%
Bankruptcies:	0
Liens:	0
Judgments Filed:	0
Collections:	0

Credit Summary

Back to top



The objective of the Credit Ranking Score is to predict payment behavior. High Risk means that there is a significant probability of delinquent payment. Low Risk means that there is a good probability of on-time payment.

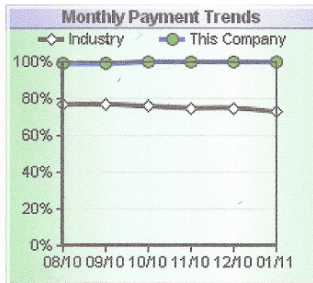
Key Score Factors:

- Average balance of recently delinquent commercial accounts.
- Number of commercial inquiries in last 6 months.
- Balance of commercial accounts at worst delinquency.

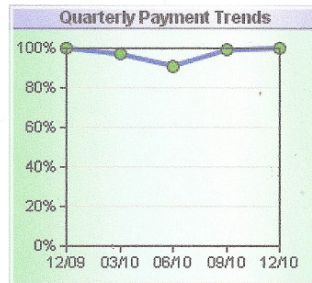
Recommended Action: Low Risk

Payment Summary

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*Percentage of on-time payments by month.



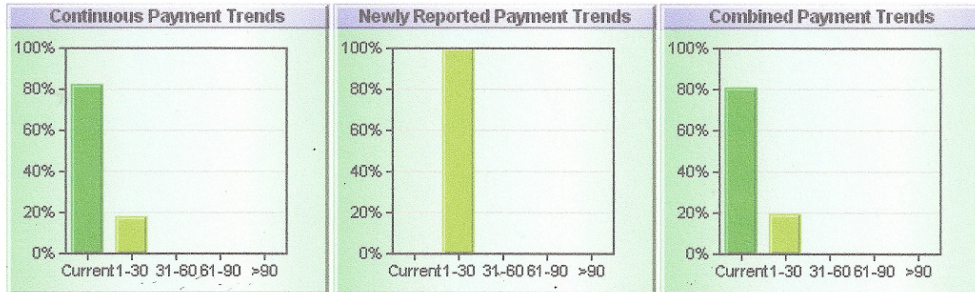
*Percentage of on-time payments by quarter.

Monthly Payment Trends - Recent Activity

Date	Balance	Current	Up to 30 DBT	31-60 DBT	61-90 DBT	>90 DBT
08/10	\$7,600	99%	0%	1%	0%	0%
09/10	\$12,900	99%	0%	1%	0%	0%
10/10	\$17,800	100%	0%	0%	0%	0%
11/10	\$7,100	100%	0%	0%	0%	0%
12/10	\$7,900	100%	0%	0%	0%	0%
01/11	\$7,800	100%	0%	0%	0%	0%

Quarterly Payment Trends - Recent Activity

Date	Balance	Current	Up to 30 DBT	31-60 DBT	61-90 DBT	>90 DBT
12/09	\$14,200	100%	0%	0%	0%	0%
03/10	\$16,100	97%	2%	1%	0%	0%
06/10	\$3,600	91%	9%	0%	0%	0%
09/10	\$12,800	99%	0%	1%	0%	0%
12/10	\$7,600	100%	0%	0%	0%	0%



*Continuous distribution with DBT.

*Newly Reported distribution with DBT.

*Combined distribution with DBT.

Number of Accounts: 11
 Present Balance: \$5,400
 Highest Balance: \$30,100

Number of Accounts: 1
 Present Balance: \$100
 Highest Balance: \$100

Number of Accounts: 12
 Present Balance: \$5,500
 Highest Balance: \$30,200

Trade Payment Information

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Trade Payment Experiences

Supplier Category	Reported Date	Activity Date	Payment Terms	Recent High Credit	Balance	Current	Up to 30 DBT	31-60 DBT	61-90 DBT	>90 DBT	Comments
Bldg Matrl	01/11	02/07	Credit								Acctclosed
Communicatn	12/10*		Varied	\$100	\$100		100%				
Distributr	01/11	12/10	Varied	\$1,500	\$1,400	33%	67%				
Elec Distr	01/11	10/10	Net 30	\$300							
Fincl Svcs	01/11	12/10	Varied	\$20,600	\$1,700	100%					Satsftry
Fincl Svcs	01/11	10/06	Contrct	\$1,900							Acctclosed
Offc Suppl	01/11	02/10	Credit	<\$100							
Packaging	01/11		Net 30								Cust 1 Yr
Paints	01/11	11/10	Varied	\$700	<\$100		100%				
Rentals	01/11		Net 10	\$300							
Serv Assoc	01/11		Net 30	\$4,600	\$2,100	100%					
Utility	12/10		Net 15	<\$100	<\$100		100%				

(* is Pays Faster, '!' is Pays Slower, '=' is Pays The Same -- relative to others in the same industry)
 (Tradelines with an {*} after the Reported Date are Newly Reported)

Additional Payment Experiences

Supplier Category	Reported Date	Activity Date	Payment Terms	Recent High Credit	Balance	Current	Up to 30 DBT	31-60 DBT	61-90 DBT	>90 DBT	Comments
Acct Svcs	02/09	12/08	Varied	\$100							

Cred Card	11/09	08/09	Credit	\$31,400					Acctclosed
Fincl Svcs	05/08	04/08	Contrct						Satsftry
General	11/09		Cod						
Paints	07/09	06/09	Varied	\$600	\$600	100%			

('+' is Pays Faster, '-' is Pays Slower, '=' is Pays The Same -- relative to others in the same industry)

Payment Trends

Date	Industry* DBT	DBT	Industry* Current	Balance	Current	Up to 30 DBT	31-60 DBT	61-90 DBT	>90 DBT
01/11	18	0	73%	\$7,800	100%	0%	0%	0%	0%
12/10	17	0	75%	\$7,900	100%	0%	0%	0%	0%
11/10	17	0	75%	\$7,100	100%	0%	0%	0%	0%
10/10	16	0	76%	\$17,800	100%	0%	0%	0%	0%
09/10	16	0	77%	\$12,900	99%	0%	1%	0%	0%
08/10	16	0	77%	\$7,600	99%	0%	1%	0%	0%

*Industry: Water Damage Restoration-Residenti

Inquiries

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Summary of Inquiries

Supplier Category	02/11	01/11	12/10	11/10	10/10	09/10	08/10	07/10	06/10
Fincl Svcs	0	0	1	0	0	0	0	0	0
Totals	0	0	1	0	0	0	0	0	0

UCC Filings

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Date: 01/24/2007
 Filing Number: 077099928475
 Jurisdiction: Sec Of State Califor
 Secured Party: WELLS FARGO BANK, NATIONAL ASSOCIATION CA SAN JOSE 95113 121
 Collateral: Equipment, Inventory, Hereafter Acquired Property, Other Assets (undefined)
 Activity: Filed

Date: 01/24/2007
 Filing Number: 077099931782
 Jurisdiction: Sec Of State Califor
 Secured Party: WELLS FARGO BANK, NATIONAL ASSOCIATION CA SAN JOSE 95113 121
 Collateral: Inventory, Hereafter Acquired Property, Other Assets (undefined)
 Activity: Filed

SmartBusinessReports.com - 827654969 - Five Star Restoration & Construction

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Northern California Business Banking
1510 Arden Way, Suite 300
Sacramento, CA 95815

February 4, 2011

RE: FIVE STAR RESTORATION & CONSTRUCTION INC
DBA 1-800-Board-up
2372 GOLD RIVER RD
GOLD RIVER, CA 95670-4571

To: Sacramento Regional Fire/EMS Communication Center:

This letter is to confirm the above mentioned customer has the following accounts with Wells Fargo Bank.

Line of credit: account# xxxxxx7233, obligation# 42, \$60,000 line

Line of credit: account xxxx-xxxx-xxxx-7020: credit line: \$47,500 available

Please let me know if you have further questions. Thank you.
















Sincerely,

A handwritten signature in black ink, appearing to read "Seyda Munoz".


Seyda Munoz
Business Relationship Manager
1510 Arden Way Suite 300
Sacramento, CA 95815
(916) 678-3668



Certifications, Memberships, Affiliations and Associations

-  1-800-BoardUp
-  Risk and Insurance Management Society
-  Disaster Restoration Professionals
-  Insurance Claim Contractors
-  Cleaning & Restoration Industry Online
-  Mitigation Interest Group
-  Restoration Industry Association (RIA)
-  The Institute of Inspection, Cleaning and Restoration Certification (IICRC)
-  Insurance Property Repair
-  Restoration Crews/Technicians
-  Disaster Kleenup International (DKI)
-  Better Business Bureau
-  California State License Board
-  Sacramento's 100 Fastest Growing Companies
-  Indoor Air Quality Institute Certified Mold Re-mediator

In 2010, Five Star Restoration and Construction, Inc. made Inc. magazine's list of the "5000 Fastest Growing Private Companies" in America.



The logo features the word "Inc." in a large, bold, black sans-serif font. To its right, the words "AMERICA'S FASTEST GROWING PRIVATE COMPANIES" are stacked in a smaller, black, all-caps sans-serif font. Below "Inc." is the number "5000" in a large, bold, sans-serif font. Each digit is a different color: the first "5" is red, the first "0" is yellow, the second "0" is blue, and the final "0" is white with a grey outline.

Five Star Restoration & Construction's business model

Five Star Restoration & Construction is a 24-hour emergency water and fire damage restoration company that performs complete dry-outs to reconstruction for residential and commercial properties.

We at 1-800-BoardUp/FSRCI enjoy supporting local Fire and Police agencies and assisting with community functions or fund-raising events such as open houses, fire prevention and education days, and more.

In 2010 some of these included:

Nationally:

- Served as the Corporate Sponsor of the International Association of Fire Chiefs
- Provided the FireRescue calendar to each fire station
- Provided the newsletter, "The Maltese Cross" on a regular basis

Statewide:

- Sponsored the California Fire Chiefs Association Annual Conference
- Sponsored the California Fire Chiefs Association Ops Section of the Leadership Summit
- Sponsored the California Conference of Arson Investigators

Locally:

- Assisted with Open House and Fire Prevention Day activities for the West Sacramento Fire Department and the South Placer Fire District
- Refurbished the Sacramento Fireman's Memorial at the Old City Cemetery
- Sponsored the Sacramento Area Fire Fighters Golf Club Championship trophies
- Sponsored two Sacramento Firefighters Olympic teams





COUNTY OF SACRAMENTO
GENERAL BUSINESS LICENSE

DAVE IRISH CPA, DIRECTOR - DEPARTMENT OF FINANCE
700 H STREET ROOM 1710
SACRAMENTO, CA 95814
PHONE (916) 874-6644

FIVE STAR RESTORATION & CONSTRUCTION
FIVE STAR RESTORATION & CONSTRUCTION INC
2372 GOLD RIVER RD
GOLD RIVER CA 95670

LICENSE NO: 329108
EXPIRATION DATE: 09/01/12
OWNER NAME: FIVE STAR RESTORATION & CONSTRUCTION INC
BUSINESS NAME: FIVE STAR RESTORATION & CONSTRUCTION INC
LOCATION: 2372 GOLD RIVER RD
GOLD RIVER CA 95670
TYPE OF BUSINESS: RESTORATION/GENERAL CONTRACTING

CONDITIONS: COUNTY REGS APPLY. NO INFLATABLE/PORTABLE/A-FRAME
SIGNS OR FLAGS. OUTDOOR DISPLAY OR BANNER REQUIRES
SEPARATE TEMP USE PERMIT. DEVELOPMENT STANDARDS
(PARKING/FENCE/LANDSCAPE/ETC) APPLY. OFFICE; NO
OUTSIDE STORAGE OF SUPPLIES OR EQUIPMENT.

LICENSE NOT TRANSFERABLE. NOT VALID AT ANY OTHER LOCATION.

BY: Karen Larsen

09/02/09

POST IN A CONSPICUOUS PLACE

STATE OF CALIFORNIA

Contractors State License Board

Pursuant to Chapter 9 of Division 3 of the Business and Professions Code
and the Rules and Regulations of the Contractors State License Board,
the Registrar of Contractors does hereby issue this license to:

FIVE STAR RESTORATION & CONSTRUCTION INC

to engage in the business or act in the capacity of a contractor
in the following classification(s):

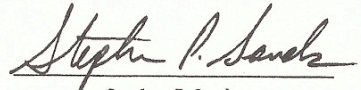
B - GENERAL BUILDING CONTRACTOR

Witness my hand and seal this day,
October 25, 2006

Issued October 24, 2006


SIGNATURE OF LICENSEE


SIGNATURE OF LICENSE QUALIFIER


Stephen P. Sands
Registrar of Contractors

886276

License Number

This license is the property of the Registrar of Contractors,
is not transferrable, and shall be returned to the Registrar
upon demand when suspended, revoked, or invalidated
for any reason. It becomes void if not renewed.